UNIVERSITY OF OREGON COUNTERPROPOSAL (10/17/2024) 1 UNITED ACADEMICS COUNTERPROPOSAL (8/26/2024) 2 UNIVERSITY OF OREGON COUNTERPROPOSAL (8/13/2024) 3 UNITED ACADEMICS COUNTERPROPOSAL (7/15/2024) 4 5 UNIVERSITY OF OREGON COUNTERPROPOSAL (7/2/2024) 6 UNITED ACADEMICS COUNTERPROPOSAL (6/13/2024) UNIVERSITY OF OREGON COUNTERPROPOSAL (4/18/2024) 7 UNITED ACADEMICS PROPOSAL (2/1/2024) 8 9 10 **Document Key** UA new | UA deletion | UO new | UO deletion | Accepted | Deleted | Status Quo | Restored 11 12 ARTICLE 22. GRIEVANCE PROCEDURE 13 14 15 **Section 1.** The objective of this Article is to secure a fair and equitable resolution of grievances at the lowest possible level step of the grievance procedure. The procedures below shall be the 16 17 sole method for resolving grievances. 18 **Section 2.** Definitions: 19 20 21 "Grievance" means an allegation that there has been a violation of a specific term of this Agreement. Grievances include the information stated in Section 6. 22 23 24 "Informal Resolution" means a resolution process that is conducted by the employee and labor relations team (ELR) or ELR's designee that is designed to resolve a grievance through informal 25 26 processes like facilitated conversations, mediations, or other informal processes that do not include a formal hearing and a written decision issued by the university. Except information that 27 triggers a reporting obligation under UO policy or state or federal law, information shared during 28 29 an informal resolution process cannot be used by the University, the Union, or the grievant during a formal hearing or at arbitration. 30 31 32 "Grievant" means the member of the bargaining unit who initiates a grievance or the Union when it is the party who initiates a grievance. 33 34 "Day" means a business calendar day. 35 36 Section 3. Process 37 38 39 **Independent Conflict Resolution Efforts** 40 A bargaining unit faculty member may elect to initiate an independent conflict resolution with 41 the department or unit head, supervisor, dean, or Office of the Provost. Such efforts must be 42 initiated within 60 days of the act, omission, or condition that is the basis of the conflict. 43

Continued, good-faith independent conflict resolution efforts by a bargaining member shall

pause the grievance-initiation deadlines set forth in subsections 3.a. and 3.b.

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Grievance Initiation Informal Resolution Process

a. Initiation of a Grievance

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- Within 60 45-days of the date the grievant knew, or reasonably should have known, of the act, omission, or condition which that is the basis of the grievance, or within 60 days of concluding a documented effort at informal resolution of such act, omission, or condition that is the basis of the grievance, or within 60 a documented concluding an attempt at an informal resolution of the conflict, the grievant shall submit a grievance, as defined in Section 6, to the ELR grievance email address, grievances@uoregon.edu. Grievances alleging discrimination, including discriminatory harassment, should be filed within 365 days of the date the grievant knew or reasonably should have known, of the act, omission, or condition which that is the basis of the grievances.
- In addition to the grievance requirements provided for in Section 6, the grievance ii. should include a statement describing whether the grievant believes the informal resolution process would be effective.

Informal Resolution Process

b. Review

- Within 10 14 days of receiving the grievance, ELR shall schedule separate i. mandatory meetings with: (1) the grievant and the grievant's union representative (if desired by the grievant); and (2) the grievant's supervisor and/or other parties named in the grievance who have substantial information regarding the underlying facts. At these meetings, ELR and the grievant and the relevant administrator will discuss whether and how an informal resolution would be an effective way to resolve the matter. and ELR will also make it clear to all parties that retaliation for participation in the informal and formal grievance is prohibited. Following these meetings, one of the following will happen: [List formatting inserted and rearranged for clarity.]
 - - (a) ii. If ELR and the grievant may agree that the dispute may be resolved using an informal resolution process. In this case, ELR shall schedule and conduct an informal resolution process. This process will be complete within 60 35 days of the filing of the grievance. iv. At the conclusion of an informal resolution dispute process, ELR will send a letter to the grievant stating the informal resolution process has concluded.
 - (b) iii. If ELR and the grievant may determine that an informal resolution will not be successful or if the grievant may does not agree to participate in an informal resolution process. In this case, a formal hearing, as described in Section 3.c, will be scheduled. The formal hearing will be held within 45 21 days of the date that ELR sends out a statement to the parties explaining that the informal resolution process will not be used in the matter.
 - (c) ELR may determine the informal process will not be successful and will provide an explanation of the situation to the faculty member and dismiss the grievance, concluding the informal process. The grievant will be

informed of their right to submit the grievance for a formal hearing (Section 3.c.), which they may do after a 14-day waiting period-cooling off.

ii. At any point after the informal resolution dispute process has been initiated, the grievant can send ELR an email at grievances@uoregon.edu stating that the grievant no longer wishes to participate in the process. In response, ELR will send out a letter to the parties stating the informal resolution process has concluded.

Formal Resolution Process Hearing

c. Hearing

- i. Grievance timeline: If—wWithin 21 days of receiving the letter from ELR explaining that the informal resolution process has concluded, and if the grievant is not satisfied with the outcome at the conclusion of the informal resolution process, or the informal process is bypassed by mutual agreement, the grievant or the Union acting on behalf of the grievant may present the grievance to ELR in an email at grievances@uoregon.edu to be heard by the Provost's Office within 21 14 days of receiving the letter from ELR explaining that the informal resolution process has concluded.
- ii. Hearing timeline: A formal hearing with the Provost or Provost's Office Designee, will be scheduled within 15 21 days of receipt of the grievance described in section c (i).
- iii. At or before the grievance hearing, the grievant is allowed to submit a number of relevant questions to the Provost or the Provost's Office Designee. The grievant will limit these questions to those that do not place an undue hardship on the university to respond to, and generally should be no more than 15 questions. The Provost's Office will respond to the questions within 15 21 days. This section does not limit the Union's right to make information requests under PECBA, nor the confidentiality rights afforded to employees and students under UO policy and state and federal law.
- iv. The Provost's Office will send a decision in writing to the grievant within 30 21 days of the hearing. If the questions under subsection iii. above are presented at the hearing by the union and responding, that requires subsequent information gathering are presented at the hearing by the union, the decision deadline will be extended to 60 45 days from the date of the hearing. If a decision of the Office of the Provost to deny a grievance is based in whole or in part on a policy provision that was not cited as justification for the act or omission being grieved prior to submission of the grievance, the grievance may be resubmitted within 30 days to be heard by a different designee. Disputes against the Provost may be filed with the President in lieu of the Provost. If the grievant is not represented in the grievance by the Union, a copy of the decision will be sent to the Union forthwith.

Grievances Alleging Prohibited Discrimination

d. If the grievance alleges prohibited discrimination or retaliation for filing a claim of prohibited discrimination, ELR will send the grievance to the Office of Investigations and

Civil Rights Compliance (OICRC). OICRC will send a letter acknowledging the grievance (acknowledgment letter) and assigning an investigator to conduct an initial assessment of the grievance, which will include a meeting with the grievant and, if the grievant wants, their union representative.

i. If OICRC decides that the grievance is within their jurisdiction and should be formally investigated, the grievance will remain with OICRC and it will issue a Notice of Investigation to all parties (the grievant, employee and labor relations, and the respondent alleged bad actor). OICRC determines whether the grievance is in its jurisdiction by assessing whether if all the facts are true, there is a violation of UO's prohibited discrimination policies.

ii. If OICRC decides that the grievance is not within their jurisdiction or is otherwise insufficient for formal investigation, the grievance as it relates to discrimination will be denied and the remaining grievance will be returned to ELR to determine whether a violation of the CBA or University policies has occurred and the appropriate process for the grievance.

iii. The grievant and OICRC ean may also mutually agree that the grievance will go through the informal process set forth above. If the informal process is not successful, the grievance will come to OICRC for final disposition.

e. OICRC's process must provide the union and the grievant with at least the rights they would have otherwise received through the grievance process articulated in this Article, which means that the grievant can may ask at least 15 questions that are relevant, can and may meet with the OICRC investigator and during the initial meeting described above. The union will be allowed to participate to the extent they could participate during a grievance hearing.

f. OICRC's process shall be concluded within 90 60-days of the date that OICRC sends the Notice of Investigation. For good cause, OICRC's investigation timeline can be extended by mutual agreement of the parties.

g. OICRC's decision may be appealed through Article 23.

h. If the grievance alleges prohibited discrimination as one of many grievance allegations, the grievance will be bifurcated and the parts alleging prohibited discrimination will follow the process set forth above. The remaining grievance allegations will follow the normal informal resolution/hearing process. If a remedy offered through the normal grievance process would irreparably harm the grievant, the grievance process may be stayed pending the OICRC investigation. The parties can also stay the grievance process through mutual agreement.

Section 4. If the Union is the grievant, the grievance shall can should be filed no later than 45 60 days following the date on which the bargaining unit faculty member whose rights under this Agreement were allegedly violated knew or reasonably should have known of the act, event, or condition which is the basis of the grievance.

Section 5. General Provisions.

a. A grievant may represent themselves at any step in the grievance process or may elect to be accompanied or represented by a Union representative. If the Union does not represent the grievant, the resolution of the grievance shall not be inconsistent with the terms of this Agreement.

b. The grievant and the University may agree to modify the time limits in any step of the grievance procedure. At formal steps In a formal grievance process, agreements to modify time limits shall be in writing. Requests for extensions of time will not be unreasonably denied.

c. The University's failure at any step of this procedure to communicate the decision on the grievance within the time limit, including any extension thereof, shall be deemed a denial of the grievance. The grievant's failure at any step of this procedure to appeal to the next step within the time limit, including any extension thereof, shall be considered acceptance by the grievant of the decision rendered at the previous step but will not constitute a past practice or any precedent in the disposition of other cases.

d. A grievant may withdraw a grievance at any time.

e. All facts relevant to a grievance shall be presented by the parties with the objective expressed in Section 1 of this Article.

f. Grievances alleging prohibited discrimination must be filed within 180 365 days following the date on which the grievant knew or reasonably should have known of the act, omission, or condition which is the basis of the grievance.

g. Grievances alleging discriminatory harassment must be filed within 365 days following the date on which the grievant knew or reasonably should have known of the act, omission, or condition which is the basis of the grievance.

Section 6. Written grievances must include at least:

a. A statement describing the nature of the grievance, the approximate date of the events giving rise to the grievance, and the names of identifiable persons involved;

b. The provision of this Agreement that the grievant believes to have been violated and a description of how it was violated; and

c. The relief sought.

Section 7. A grievance may not be filed for an act, omission or condition related to provisions newly defined in this Agreement that which occurred prior to the effective date of this Agreement.